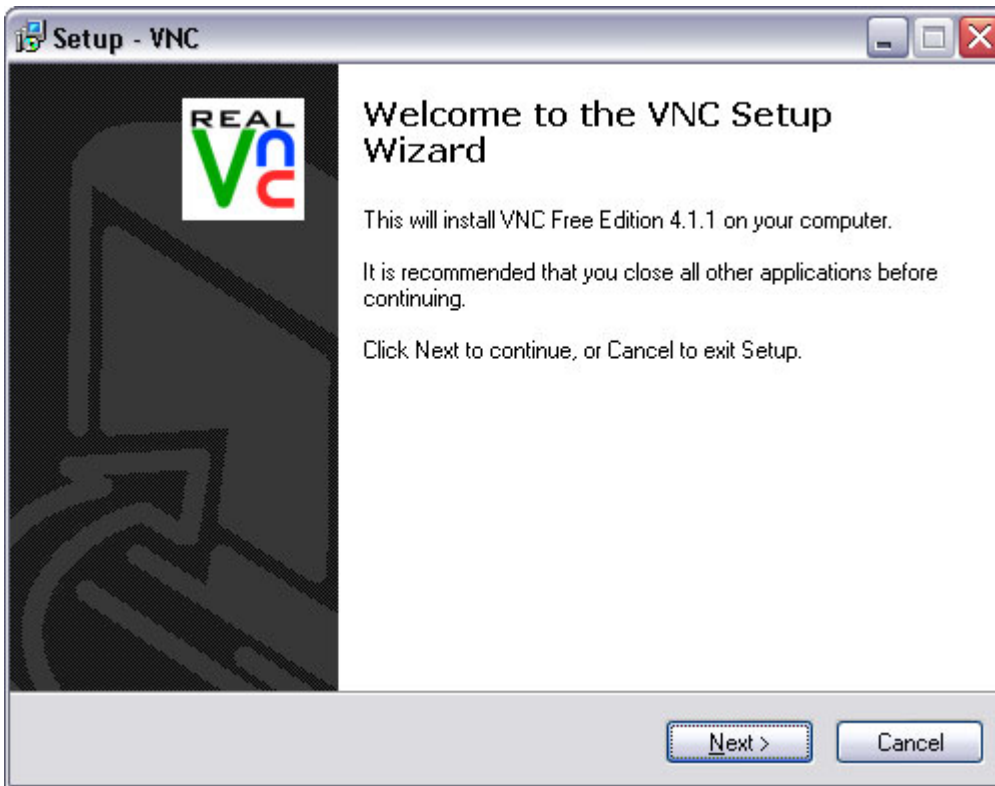


Installing the Remote Support Software – VNC

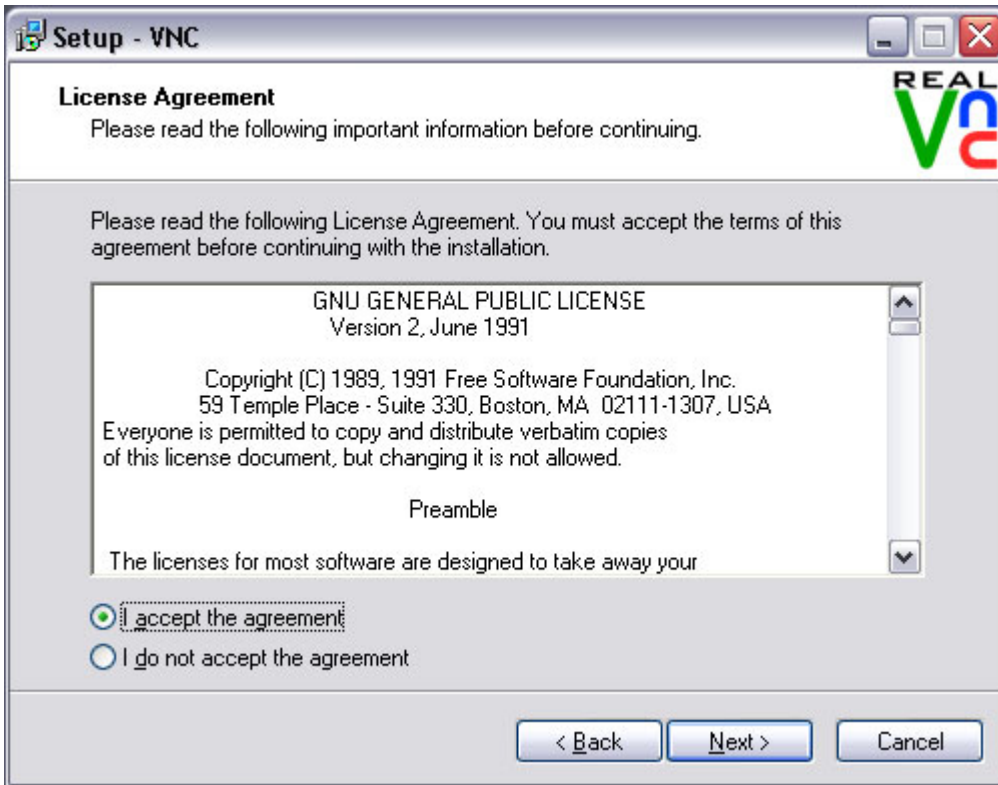
Once you have downloaded the Remote Support Software follow these instructions to install it.

The windows that will appear during the installation are shown below. Carefully follow each window's instructions to successfully install the Remote Support Software.

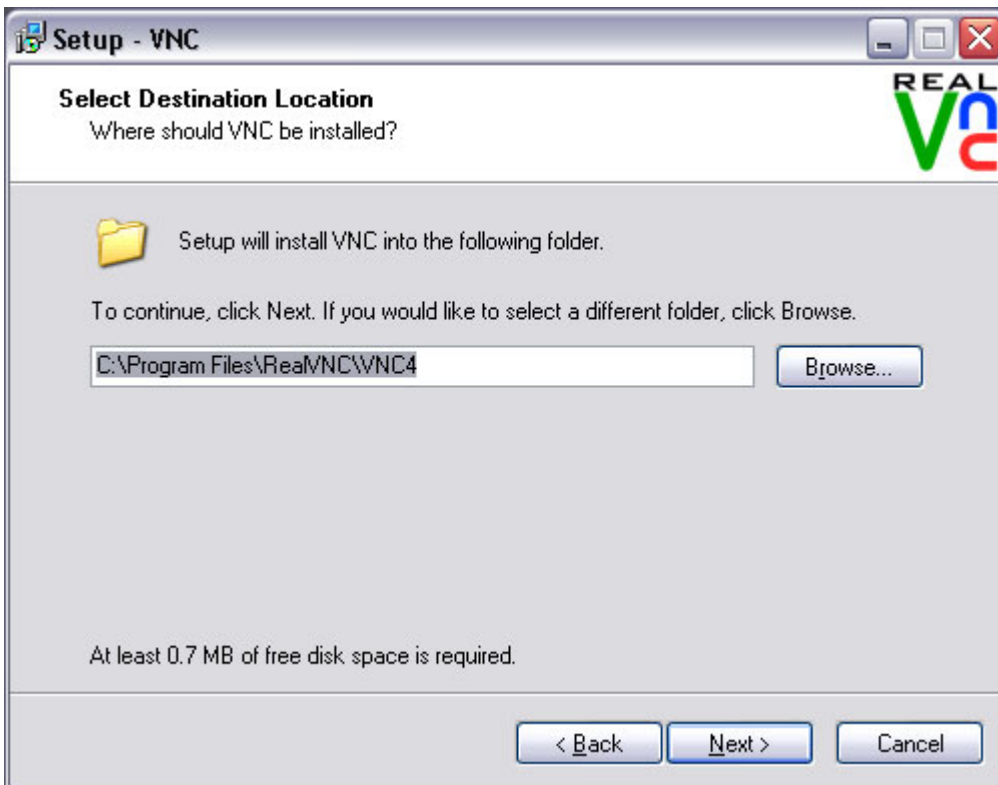
This is a welcome screen that lets you know what you are about to do. Click *Next*.



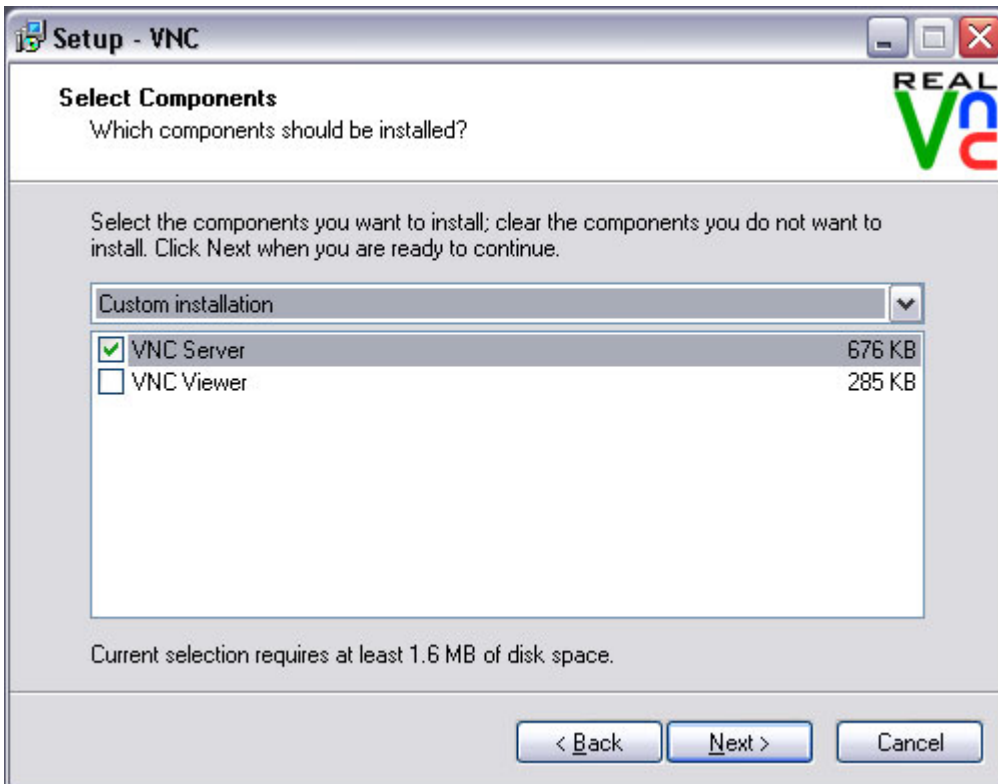
The following window shows the license agreement. Select *I accept agreement* and click *Next*.



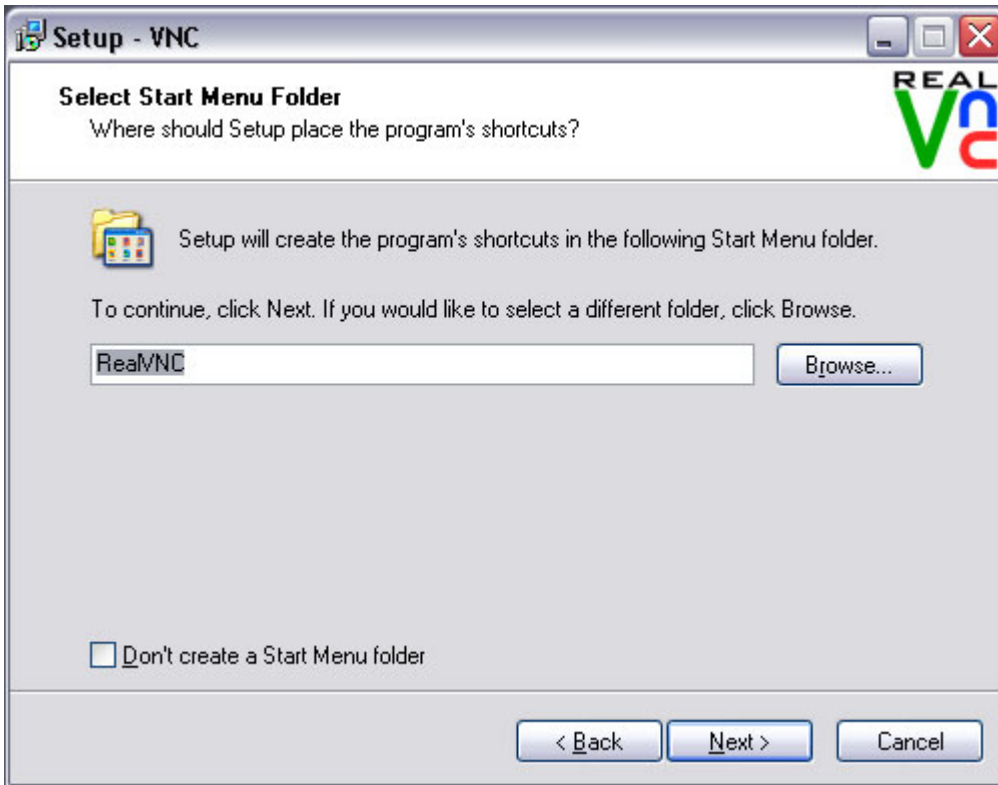
The following window tells you where the Remote Support Software will be installed. Click *Next*.



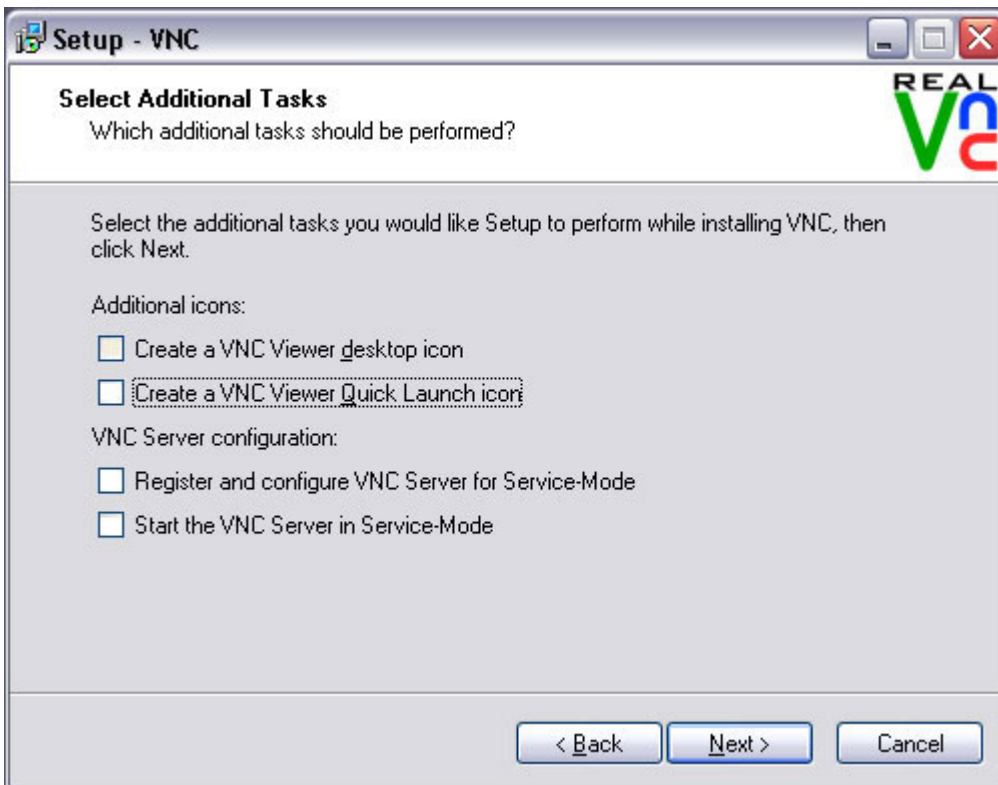
The following window allows you to select which components to install. **Carefully configure as shown** and click *Next*.



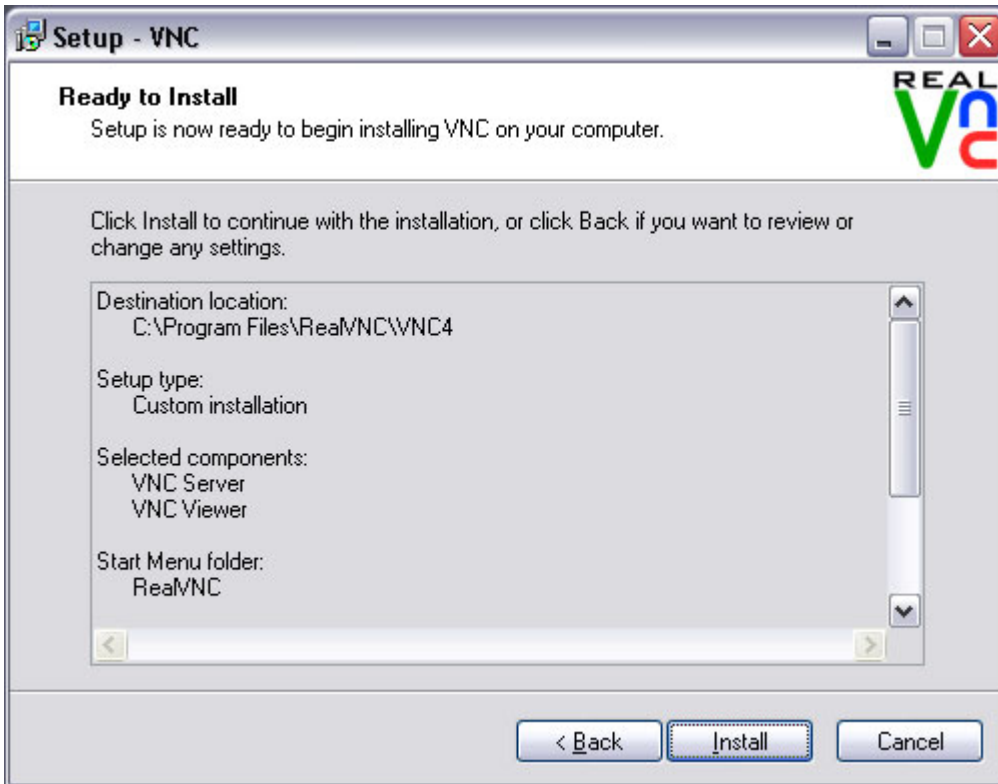
The following window tells you where it will create the program shortcuts in the Programs folder. Accept the default and click *Next*.



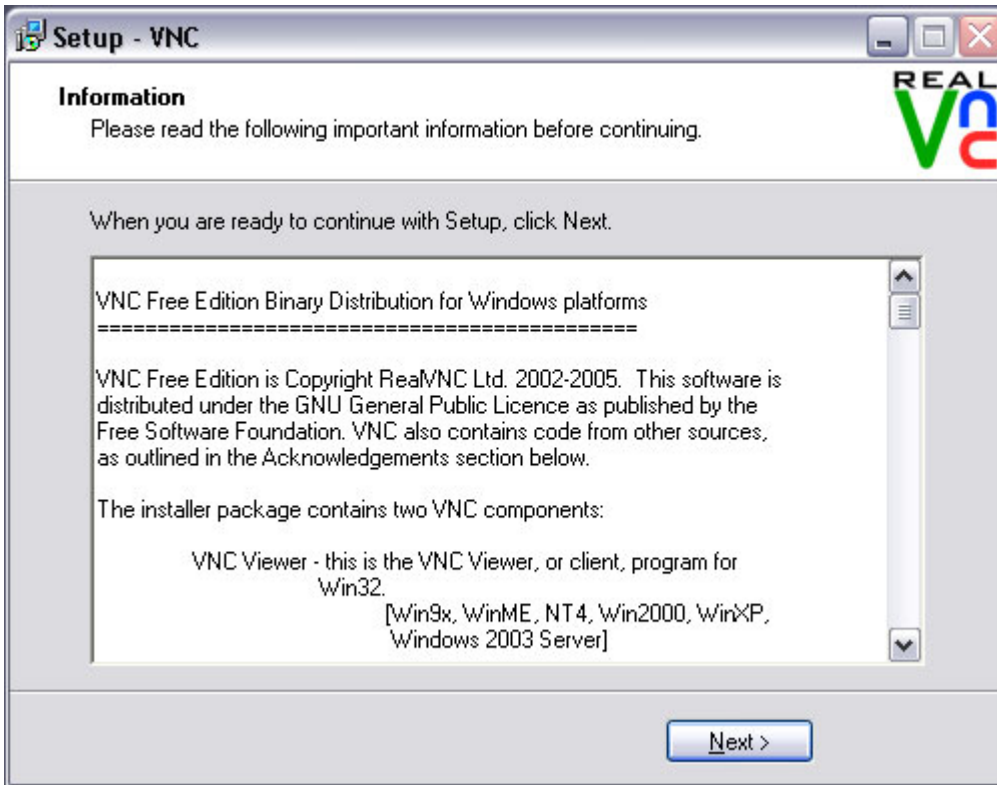
The next window lets you set a few installation options. **Carefully configure as shown** and click *Next*.



The next window just confirms everything. Click *Install*. The Remote Support Software will now install itself.



The following window tells you that the Remote Support Software has been successfully installed. You do not need to read the Release notes. Click *Next*.



This following window tells you that the installation of the Remote Support Software has finished. Click *Finish*.

